

1. Rainbow's End Annual Passes are non-refundable.

2. A Rainbow's End Annual Passholder may access unlimited daytime Superpass entry on days where the park is open to the public from Saturday January 2, 2027, to Friday December 31st, 2027. Please note that Rainbow's End operates on reduced days during Term Time.

3. The passes may not be used for night events such as Night Rides or Twilight Rides, or special events.

4. The passes may not be used to enter the park before January 2nd 2027.

5. PASSES MUST BE VALIDATED ONLINE BEFORE COLLECTION AND USE IS POSSIBLE:

a. The pass holder must validate their pass online at:
https://obl.rtbslive.com/rainbowgifting/RainbowsAnnualPass26/redeem

b. The passholder will need the 6 digit (alphanumeric) booking ref number emailed at purchase.

c. At time of validation, passholder identification details are uploaded including a photo of the passholder.

d. The photo needs to be a clear, easily recognisable photo of the passholder, shoulders up, with no sunglasses.

6. The photo will help validate the passholder at each entry to the park. Staff may request additional proof of ID at time of entry.

7. Passes will be ready to collect from Rainbow's End Entrance Gift Shop from Monday December 7th or 48 HOURS AFTER VALIDATION if purchasing on or after December 7th .

8. Annual Passes are non-transferable and are only valid for the identified passholder.

9. The **original physical pass card** must be presented by the passholder for entry on **each visit** - no pass, no entry.

10. Attempts to use the card fraudulently by sharing the card across multiple persons will result in instant cancellation of the pass with no refund.

11. Report a lost or stolen card immediately to fun@rainbowsend.co.nz immediately. Replacement cards incur a $30 fee.

12. Children under 2 years are free and do not require a pass.

13. No refunds, partial refunds, transfers or extensions will be granted.



14. There are no extensions for weather related session closures.

15. Annual Passes do not entitle guests to front of line at rides.

16. Annual Passes do not entitle the passholder to additional discounts in park.

17. Annual Passes are not valid for special events including Twilight Rides, Night Rides, or private functions. There are no additional discounts available for passholders to special events and evening sessions, unless directly advertised on a special promotion from Rainbow’s End to Annual Passholders.

18. On weekdays outside of school holidays, rides may operate on a timetable.

19. Rides and attractions are subject to change without notice. Please see the Rainbow's End website for safety updates and scheduled maintenance.

20. Rainbow’s End may be forced to close for guest safety in adverse weather conditions, please check the website before your visit.

21. For personal safety, Rainbow’s End does not allow pregnant women on rides.

22. For your safety, ride manufacturers require that we operate with height restrictions and some age restrictions for rides.

23. All standard Rainbow's End terms and conditions of entry apply. Failure to comply with Rainbow’s End standards of behaviour, particularly those that relate to guest safety and comfort, will result in the cancellation of your pass, with no refund. Please see the Rainbow's End website for further information on terms that apply to all park entry.

24. Not valid with any other offers, deals, packages or discounts.

25. On purchase of this card, you consent to Rainbow’s End contacting you about offers, events and information relating specifically to current passholders.