

# RISK ANALYSIS MANAGEMENT SYSTEM



RAINBOW'S END THEME PARK  
IS NEW ZEALAND'S PREMIER FAMILY DESTINATION,  
LOCATED IN MANUKAU CITY, AUCKLAND, NEW ZEALAND.

## THE PARK

- The buildings in the Park have an annual BWOFF certification
- All food outlets are certified at A-grade level
- A First Aid room is maintained on site with more than 20 trained First Aid certified staff.
- Every department and area has a certified safety representative
- A Medical Centre, staffed by medical practitioners, is situated adjacent to Rainbow's End Theme Park on Clist Crescent
- The site is fully fenced and management maintains a strict criteria for entry and behaviour conducted within the Park.
- Whenever the Park is open to guests there is a Duty Manager onsite to oversee the safety and wellbeing of everyone
- Whenever the Park is open to guests there are on-site security guards
- Bag checks are completed for all guests prior to entering the Park. Banned items include; weapons, sharp objects, sticks & flags, accelerants (including aerosols), glass, permanent markers.
- CCTV is operating throughout the Park with 3 control rooms to actively monitor the Park, staff and guests.

## THE PARK CONTINUED

- Guests are required to follow the instructions of staff. Any incidents where instructions or ride rules are not followed will be dealt with by the Duty Manager
- Accident and risk registers are kept onsite with weekly review by the leadership team. Any serious incidents are immediately notified to senior management with a process to notify Worksafe of any serious accident.

## ATTRACTIONS

- There are a number of attractions in the Park to entertain our guests. These include; Arcade games, Virtual reality, Escape room, Side shows (carnival games), photo-spots and Gold Rush panning.
- All Attractions have a regular maintenance schedule to ensure the safe running of the attraction
- All electrical work is completed by a certified electrician
- The Park has a regular Tag & Test programme for all electrical facilities

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## CONTINUED



- All ride amusement devices, referred to as “rides” are governed by regulations administered by Worksafe and Auckland Council. In addition to this, Rainbow’s End also adheres to the Australian standard for amusement devices; AS3533.
- Each ride has its own maintenance schedule and standard operating procedures, as stipulated by the ride supplier
- Each ride has its own ride manual which determines the operating procedures for that ride. For example, some guests may not be able to participate on a ride due to specific medical condition or because they are under a height restriction attributed to that attraction
- All rides are maintained by the In-Park maintenance team who are all trade certified and include; engineers, electricians, fitters/turners, mechanics.
- The maintenance schedule on our rides includes the following by our in-house maintenance team;
  - Daily pre-open check
  - Weekly and monthly ride check
  - Yearly / bi-annual ride shut
  - 6-monthly engineering certification by an external engineer
  - Annual Worksafe certification
  - Annual Council certification (Auckland Council)
  - Annual risk assessment by Australasian engineering specialist
- All ride amusement devices, referred to as “rides” are governed by regulations administered by Worksafe and Auckland Council. In a
- When the ride is in operation it is actively monitored by trained staff
- Every ride has a full evacuation procedure. All staff operating rides are trained on these procedures with quarterly drills.
- There are Met-certified wind meters operating at all times, to ensure the environment is safe to operate the rides.
- Due to ride requirements, there could be occasions where a ride may close due to unplanned maintenance or weather conditions.

Any further questions can be answered on request.

SUSAN MUDIE

A handwritten signature in blue ink, appearing to read "Susan Mudie", written over a light blue circular background.

CHIEF EXECUTIVE OFFICER (CEO)